

Privacy Policy

Effective Date: March 01, 2024

Thank you for choosing to be part of our community at Cryptone LLC, doing business as ("CRYPTONE", "we", "us" or "our"). We are committed to protecting your personal information and your right to privacy.

This privacy policy explains how we collect or uses the personal information of persons who downloads and uses our Driver mobile application "Route app" and service platform used by merchants, altogether referred as "Service", and information of customer from merchants which have subscribed our service.

In the privacy policy if we refer to

- **"App"**, we are referring to application of ours, "Ally One Route", that reference or links to this policy, including any listed above
- **"Services"**, we are referring to our App, and other related services, including any sales, marketing or events

The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The whole purpose of this policy to kept you aware about what information we collect, how we use it and what rights you have in relation to it. If you have any non-agreeable terms in this policy please feel free to discontinue the use of our services with immediate effect.

Information Collection and Use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to , by which you may be personally identified, such as name, postal and physical address, email address, telephone number, coarse and precise geo-location by which you may be contacted online or offline ("personal information"). We collect this information using the Admin Panel (Web Version) directly from you when you book a delivery order from a merchant registered with us. The information that we request will be retained by us and used as described in this privacy policy. The app does use third party services that may collect information used to identify you like Google Location services and for sending delivery confirmation messages from merchants once a product is delivered to you. The App does capture the image of the package delivered to the customer as of proof of delivery while delivering it to the customer.

Log Data

We want to inform you that whenever you use our Service, in a case of an error in the app we collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory. This Service does not use these "cookies" explicitly. However, the app may use third party code and libraries that use "cookies" to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

YOUR CALIFORNIA PRIVACY RIGHTS

Californian Civil Code section 1798.83 permits our users which are California residents to request and obtain from us, once a year free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and names and addresses of all third parties with which we shared personal information in the immediate preceding calendar year. If you are California resident, please send a request in writing to us using the contact email address given below.

If you are under 18 years old and a California resident, you have the right to request the removal of your personal information from the app, for which you have to send you're your request in writing to us, including the email address or cell phone number associated and statement that you residing in California, using the contact email address given below. We will make sure that the data will not be publicly displayed in the App and please be aware that the data may not be completely removed from all our system (eg : backups)

Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Children's Privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13 years of age. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. This policy is effective as of 2024-03-01

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at marketing@cryptonesoftware.com.